



#### **The First Visit Experience: Children Under 4**

- When you arrive at our office, we will greet your child by name and welcome him/her to the office.
- After collecting your new patient paperwork, we will give you a few minutes to play in our play area.
- One of our dental assistants will come out and introduce herself to both you and your child. She will bring you to our open bay treatment area or one of our private cleaning rooms.
- The dental assistant will spend some time asking you a few questions about your child's oral health and dietary habits. She will also discuss any questions you have, and what your goals for the appointment are.
- After that, depending on your child's age, she will spend time with your child introducing the various dental tools, the dental chair, light, etc. This really allows us to establish a trusting relationship with your child, so we tend to take as much time as needed during this process.
- Then she will work with your child to perform a dental cleaning. During this first visit, we try not to push anything your child isn't comfortable with, so we will only do what will continue a positive tone for the appointment.
- At this point, Dr. Bryan Savage (Dr. Bryan or Dr. B) or Dr. LaShica Young (Dr. Young or Dr. L) will introduce him/herself to you and your child. The dentist will work with your child to perform an exam, "count teeth" and "check for sugar bugs". He/She will either do this in the dental chair, or may perform a knee-to-knee exam with you using a lap board.
- Dr. Bryan or Dr. Young will then review any findings with you, and answer any questions you may have regarding teething, oral health, diet and teeth, dental trauma, etc.
- If your child is cavity free, he/she will get to put their name up on our cavity free board. We draw names from our cavity free board, and the winner gets a special prize!
- At the end of the exam, your child will get a goody bag with a new toothbrush, floss sticks, and a gold coin to select a toy from the toy tower.
- Finally, you will check out with our billing & treatment coordinator. We can schedule your next 6 month appointment, as well as schedule any appointments for further treatment that is needed.

#### **The First Visit Experience: Children 4 and Older**

- When you arrive at our office, we will greet your child by name and welcome him/her to the office.
- After collecting your new patient paperwork, we will give you a few minutes to play in our play area. We also have several video game tables available for the older kids!
- One of our dental assistants will come out and introduce herself to both you and your child. She will first bring your child to our tooth brushing station, where she will ask your child to brush his/her teeth while she provides tips for better brushing at home. Then she will bring you to our open bay cleaning area.
- The dental assistant will spend some time asking you a few questions about your child's oral health and dietary habits. She will also discuss any questions you and your child have, and what your goals for the appointment are.
- After that, depending on your child's age, she will spend time with your child introducing the various dental tools, the dental chair, light, etc. This really allows us to establish a trusting relationship with your child, so we tend to take as much time as needed during this process.
- Then she will work with your child to perform a dental cleaning. During this first visit, we try not to push anything your child isn't comfortable with, so we will only do what will continue a positive tone for the appointment.
- If x-rays are needed, at this point she will take your child to our imaging room to take "pictures" of his/her teeth.
- At this point, Dr. Bryan Savage (Dr. Bryan or Dr. B) or Dr. LaShica Young (Dr. Young or Dr. L) will introduce him/herself to you and your child. The dentist will work with your child to perform an exam, "count teeth" and "check for sugar bugs".
- Dr. Bryan or Dr. Young will then review any findings with you, and answer any questions you may have regarding teething, oral health, diet and teeth, dental trauma, etc.
- If your child is cavity free, he/she will get to put their name up on our cavity free board. We draw names from our cavity free board, and the winner gets a special prize!
- At the end of the exam, your child will get a goody bag with a new toothbrush, floss sticks, and a gold coin to select a toy from the toy tower!
- Finally, you will check out with our billing & treatment coordinator. We can schedule your next 6 month appointment, as well as schedule any appointments for further treatment that is needed.